

Thank you for your interest in our surfcamps.

Here is some important information you should read before you book.

Once you have confirmed the booking, a 20% deposit has to be paid within 7 days. The rest of the payment will be arranged on arrival – sorry, but we do not accept credit cards. It will be fine to pay in Euro upon arrival.

A number of cash machines are available in Lagos, Sagres and Luz. Note that you only get 200€ with each withdrawal and a maximum of 400€ a day, which means that administrative charges of your bank could occur and you should consider bringing some cash with you.

The following amounts of the total holiday price will be charged if you cancel your Surf Experience:

20% of the total holiday price if you cancel more than 30 days before arrival,

50% of the total holiday price if you cancel 8 to 29 days before arrival,

80% of the total holiday price if you cancel 4 to 7 days or less before arrival.

100% of the total holiday price if you cancel 3 days or less before arrival.

For information on transfers, travel trips, and how to find us [click here](#).

If you arrive early in the morning and want to surf on that day, let us know about it in advance.

If you do not come to one of our accommodations with our transfer service, please inform us on your approximate arrival time via email (contact@thesurfexperience.eu) or call **+351 282 760 964** or write a text message to **+351 914 980 997**.