

General Policies – Check-in / Check-out & Terms Check-in / Check-out Check-in: 16:00
Check-out: 11:00 Property and Cancellation Policies Check-in Requirements: Minimum
age for check-in: 18 years. A valid ID or passport for all guests must be submitted via
email or message. These documents may include a watermark. Key collection
instructions and self check-in procedures are provided only after ID submission.
Cancellations, Refunds & No-Show: Cancellation requests must be sent
to info@surfriders.pt. The effective date is the date the email is received. Deposit &
Payments: Deposit: Non-refundable. Remaining Payment: Up to 60 days before check-in:
50% refund. Up to 30 days before check-in: no refund. Cancellations less than 30 days
before arrival or no-shows are charged 100% of the reservation. Reservation Guarantee:
To guarantee the booking, 50% of the total stay will be charged 60 days before arrival.
This amount is non-refundable. Non-refundable bookings cannot be altered or
transferred. Modifications & Cancellations: Non-refundable reservations cannot be
changed, canceled, or refunded. No changes to guest information or dates are permitted.
No-Show Policy: No-shows are charged 100% of the reservation and the booking is
considered canceled. Reservation Transfer: Non-refundable bookings are not
transferable. Reservations are valid only for the named guests at the time of booking.
Additional Charges: Any extra services or charges incurred during the stay must be
settled at check-out. Guest Responsibilities: Guests are responsible for ensuring all
reservation details are accurate, including dates, number of guests, and contact
information. Acknowledgment: By making a non-refundable booking, guests
acknowledge and agree to these terms and conditions. Tourist Tax Charged per guest,
per night, up to a maximum of 7 nights, payable in cash at check-in: 1 November – 30
April: €1.20 per person/night 1 May – 31 October: €2.30 per person/night Pets & Smoking
Pets are not allowed. Smoking is not allowed inside the villas; permitted only in gardens
or outdoor spaces. Packages & Group Bookings Check-in for all packages is on Saturday.
All participants must complete a booking form and sign a liability waiver at check-in.
Guests under 18 require a parent/guardian to sign the liability waiver. Group bookings:
The person responsible for the booking is responsible for payment and ensuring all
guests comply with these Terms & Conditions. Adults-only packages: Guests under 16
are not allowed without prior management approval. Force Majeure The property is not
responsible for bookings affected by unforeseen or unavoidable circumstances, including
but not limited to war, pandemics, natural disasters, strikes, or adverse weather. Guest
Conduct Guests must respect other guests, staff, and the property. Any behavior
compromising safety or comfort may result in eviction without refund. Villa Bed
Configuration Villas for 2 guests with a double bed will have only the double bed
prepared. If guests request a double bed plus an extra bed in the living area, an additional
charge of €10 per night applies. General Policies – Check-in / Check-out & Terms Check-
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