

Cancellation and Refund Policy

At Sevilla Padel Experience, we understand that plans may change. To ensure the best possible experience for all participants and to allow adequate planning of our camps and services, the following cancellation policy applies:

Participant Cancellations

- Participants may cancel their registration and receive a **100% refund of the amount paid**, provided that written notice is received at least **15 days prior to the camp start date**.
- Cancellations requested **less than 15 days before the camp start date** are **non-refundable**.
- All cancellation requests must be submitted in writing via email and will be considered effective from the date they are received.

Changes to Bookings

Requests to modify a booking, transfer participation to another person, or reschedule attendance may be considered on a case-by-case basis, subject to availability and prior approval by Sevilla Padel Experience.

Force Majeure

Sevilla Padel Experience shall not be held responsible for cancellations, delays, or changes resulting from circumstances beyond our reasonable control, including but not limited to natural disasters, extreme weather conditions, government restrictions, public health emergencies, transportation disruptions, or other force majeure events.

Camp Cancellation by the Organizer

In the unlikely event that Sevilla Padel Experience must cancel a camp due to operational reasons or insufficient participation, registered participants will be offered either:

- A full refund of all amounts paid, or
- The option to transfer their registration to a future camp.

Acceptance of Terms

By registering for a camp or event organized by Sevilla Padel Experience, participants acknowledge that they have read, understood, and agreed to the terms and conditions outlined in this Cancellation and Refund Policy.