

Cancellations, Terms & Conditions

Cancellation Policy – Morocco Desert Tours & Travel Packages

Clear refund guidelines for cancellations and changes.

More than 30 days before tour: Full refund of deposit

15 – 29 days before tour: 50% deposit non-refundable

7 – 14 days before tour: 75% deposit non-refundable

Less than 7 days or No-Show: 100% cancellation fee

Partial group cancellations follow the same rules.

Trip Modifications & Date Changes

Date changes depend on availability

Any price difference due to season or service upgrade must be covered by the guest

Cancellation by SECRETS DU DESERT

Sometimes unexpected circumstances may require schedule changes.

✓ Possible Reasons

Weather conditions

Safety reasons

Force majeure

Operational issues

✓ Your Options

Full refund

Or an alternative trip of equal value

Force Majeure Policy

No refunds in circumstances beyond our control, including:

Natural disasters

Political instability

Border closure

Pandemics

Flight disruptions

We will always try to reschedule when possible.

Guest Responsibilities

travel safely and respectfully during your Morocco journey.

Follow guide instructions

Respect Moroccan culture and local communities

Protect the environment

Damages caused intentionally will be charged

Liability & Responsibility Disclaimer

Nomadi Morocco Experience is not responsible for:

Airline delays or cancellations

Loss of personal belongings

Accidents caused by guest negligence
Situations beyond our control

Travel Insurance Requirement

We strongly recommend travel insurance covering:

Medical assistance

Trip cancellation

Lost luggage

Adventure activities

Health & Fitness Requirements

Guests joining desert treks, camel rides, and outdoor adventures must ensure they are fit.

Inform us of any medical conditions

Carry necessary medication

Children Policy for Family Travel in Morocco

Children are welcome under adult supervision

Certain activities may have age restrictions

Visa & Travel Documents

Guests are responsible for valid:

Passport

Visa

Entry requirements

Photography & Media Consent

Photos and videos may be used for promotional purposes unless guests object.

Privacy Policy – Protection of Personal Data

Your personal details are used only to manage bookings and are not shared without consent.

Governing Law – Morocco Travel Regulations

These Terms & Conditions follow Moroccan law.

Any dispute will be handled by Moroccan courts.