



Scuba World Divers – Terms & Conditions for Decathlon Travel

Issued by:

Scuba World Divers

Villa 25, Tourism Center Mubarak 2 Road, Hurghada, 84511, Red Sea, Egypt

Email: info@scubaworlddivers.com

Phone: +20 100 444 2568

Recipient:

Decathlon Travel

1. Purpose

These Terms & Conditions set out the rules under which Decathlon Travel may promote and sell Scuba World Divers' services, including diving packages, diving courses via its platform.

2. Booking Process

- When a customer books a stay through Decathlon Travel, the **customer pays directly on the platform** and receives an email stating that confirmation from Scuba World Divers will occur within **72 hours**.
- Scuba World Divers receives a notification: "A new booking has been made on Decathlon Travel," with a link to the back-office.
- Scuba World Divers has **72 hours** to verify availability, rates, and confirm the booking.

3. General Cancellation Policy

- Cancellation **up to 14 days before check-in** is free of charge.
- Cancellation **14 to 7 days before check-in** incurs a **25% cancellation fee** of the total amount.
- Cancellation **less than 7 days before check-in** incurs a **50% cancellation fee** of the total amount.

- Guests may **change the check-in date twice free of charge** within one year from the booking date. Changes must be requested **at least 3 days prior** to the original check-in, in writing or by phone.
 - A **No-Show** without prior notice incurs **100% cancellation fees**.
 - If Scuba World Divers cancels (e.g., bad weather or unforeseen events), the **total amount will be refunded**.
 - **Non-refundable items:** credit card processing fees, e-learning, certification fees, dive permissions.
-

4. Illness, Medical Issues & Refunds

- If a booked service (course, dive package, etc.) is abandoned or cannot be completed, no refund is given for payments already made.
 - Refunds due to illness or medical unfitness for diving are possible only upon presentation of an official medical certificate on the day of the cancellation. Only unused services will be refunded.
-

5. Commission & Payment Terms

- Scuba World Divers applies an **18% commission** only to confirmed diving bookings.
- **No commission applies to surcharges:** The commission **does not apply** to rental equipment fees, guide fees, dive permission fees, dive taxes, or any other additional surcharges related to the diving course or package.
- All prices provided by Scuba World Divers are **gross rates**. Supplements, extra surcharges, amusement taxes, diving permission fees, national park fees, and rental diving equipment costs are **not commissionable** and must be **paid on-site by the clients**.
- Additional costs incurred on-site must be settled by clients in **cash (Euros or US Dollars) or by credit card**. A **3% processing fee** applies to all credit card payments.
- Payment for confirmed bookings is made by **bank transfer** to the IBAN account previously provided by Scuba World Divers.
- A **detailed price list** outlining all available diving packages and courses is attached to this agreement.
- In the event of a **payment dispute**, both parties agree to **attempt resolution through negotiation** before pursuing legal action.

6. Booking Confirmation & Client Details

- All bookings must be **confirmed by email at info@scubaworlddivers.com**.
- The party confirming the booking must provide **complete client information** in a timely manner, including full names, travel dates, passport copies, check-in forms, medical registration forms, and any special requirements.
- The party confirming the booking is **responsible for collecting all necessary client documents** and submitting them to Scuba World Divers when confirming the booking.

7. Services & Obligations

- Prices can change without prior notice
- Scuba World Divers provides diving packages, diving courses to clients booked via Decathlon Travel.
- Meals are not included, except during full-day excursions.
- A **check dive / orientation dive** is mandatory for all divers after check-in.
- Divers who have not dived in over 12 months are recommended to complete a **Scuba Review / Refresher course or must take a private guide for their first dive**.

8. Liability & Insurance

- Diving activities involve inherent risks, including decompression sickness, air embolism, or drowning.
- Scuba World Divers cannot be held liable for any loss, injury, or accident during activities booked via Decathlon Travel.
- Clients must sign all required waivers prior to participating.

9. Marketing & Promotion

- Decathlon Travel will actively promote Scuba World Divers' services on its platform, website, and social media.
- Scuba World Divers will provide accurate promotional materials (images, descriptions, pricing).
- Decathlon Travel ensures all promotional content accurately represents the services.

10. Confidentiality

Both parties agree to maintain confidentiality of all terms, rates, and commissions unless disclosure is required by law or agreed in writing.

11. Termination

Either party may terminate this agreement with **30 days' written notice**.

12. Governing Law

This agreement is governed by the laws of **Egypt**, and any disputes will be resolved in Egyptian courts.



Issued by Scuba World Divers:

Date: 29.03.2026