

General Terms and Conditions (GTC) – Surf & Coaching

1. Subject

These General Terms and Conditions (GTC) govern the contractual relationship between: **School3S by Barbara Antonini**, a company registered in Spain, based in **Calle la Graciosa 5 Lanzarote, Las Palmas**, hereinafter referred to as the **Provider**, and any natural or legal person making a reservation for surfing services, hereinafter referred to as the **Client**.

The services notably include:

- Surf lessons (beginner or advanced levels).
- Guiding on local spots (Surf Guiding).
- Equipment rental (boards, wetsuits/rash guards).
- Packaged stays including surf camp accommodation and coaching.

2. Booking & Reservation

A booking becomes firm and final upon:

1. Validation of the offer online or in writing.
2. Payment of the deposit or the total amount.
3. Receipt of a written confirmation via email or instant messaging.

The Provider reserves the right to refuse a booking if the Client's physical level does not allow for safe practice based on the forecasted swell conditions.

3. Pricing

Prices are expressed in **Euros (€)**. They include only the specified services. Unless otherwise stated, the following are **not included**:

- International flights.
- Travel and repatriation insurance.
- Visa fees (if applicable).
- Transportation outside of the scheduled spot transfers.

4. Payment Terms

Payment is made via the **Decathlon Travel** platform. The remaining balance is due no later than **30 days prior to arrival**.

5. Cancellation Policy by the Client

5.1 Cancellation more than 30 days before the start of the stay/activity

The Provider shall refund the full amount paid (excluding any potential bank transfer fees).

5.2 Cancellation less than 30 days before arrival

The following fees apply:

- **30 to 15 days:** 50% of the total amount.
- **14 to 7 days:** 75% of the total amount.
- **Less than 7 days or No-Show:** 100% of the total amount.

6. Cancellation or Modification by the Provider (Weather Conditions)

Surfing is dependent on natural conditions. The Provider may modify schedules or spots to ensure safety. In the event of a "Flat" (total absence of waves) or dangerous conditions preventing any water entry:

- A substitute activity may be offered (Paddleboarding, Yoga, cultural tour).
- A rescheduling or a credit note may be issued. No refund will be due if an alternative solution is provided.

7. Equipment and Liability

- **Client Responsibility:** In the case of rental or loan, the Client is responsible for the equipment entrusted to them. In the event of major damage (broken board) or loss, a flat-rate repair or replacement fee will be charged.
- **Safety:** The Client agrees that they can swim at least 25 meters and have no medical contraindications for water sports.

8. Insurance

The Provider holds professional liability insurance. The Client is strongly encouraged to take out individual insurance covering risks related to board sports and repatriation.

9. Image Rights

Unless otherwise notified in writing by the Client, the Provider reserves the right to use photos and videos taken during surf sessions for promotional purposes (social media, website).

10. Governing Law and Disputes

These GTC are governed by **Spanish law**. In the event of a dispute, an amicable solution will be sought as a priority. Failing that, the courts of **Arrecife** shall have exclusive jurisdiction.

