

Terms and Conditions Nord Destination Management Company

Purchasing trips

A 30% deposit is required to confirm the purchase of the trip plan. The remaining balance is due 60 days prior to the starting date of the trip plan.

Trips purchased closer than 60 days before arrival are required to be paid in full at the time of the purchase and are non-refundable.

In order to purchase a trip we require the full legal name and address of the client purchasing. After receiving the client's payment confirmation, we start securing the reservations for the purchased trip plan.

**We reserve the right to issue an additional payment for any consumed services during the trip by the traveler that require a payment to third parties from us.*

Receiving final details

Detailed reservation confirmations will be sent out to the client 2 weeks before the travel starts. For itineraries purchased less than 2 weeks before the travel, and additional services added to the trip after the initial purchase, will be published in a timely manner for the client.

Client canceling the trip:

Cancellations may be requested at any time; however, they will be subject to a cancellation charge, the amount of which depends on how much notice is given prior to the scheduled dates of your itinerary.

For standard itineraries (private and small group), cancellations made at least 30 days prior to the starting date of the trip itinerary, the cancellation will be free of charge. Cancellations closer than 30 days to the starting date of the trip itinerary are non-refundable.

Please note that the total price has to be paid at the latest 30 days before arrival. If the trip price is not paid by that date, we reserve the right to cancel all the reservations.

Modifications to booked itineraries

We are open to changing the trip plan up until 30 days prior to the arrival date of the trip at no additional cost.

Closer than 30 days to arrival, changes incur a modification fee of 2500 NOK. In addition, any modifications that cause any additional costs will be invoiced accordingly.

Any changes made after the time limit will be subject to time and availability.

Limitations and liability

Nord Destination Management Company shall not be liable for any loss, damage, accidents, injuries, or sickness during a journey. The same applies to any changes in our client's itinerary due to weather, strikes, or any other force majeure. Nord Destination Management Company and its partners accept no responsibility for any sickness, pilferage, labor disputes, machinery breakdown, government restraints, acts of war and/or terrorism, weather conditions, defect in any vehicle of transportation, or for any misadventure or casualty or any other causes beyond their control.

Any modification requested or required to be paid by Nord Destination Management Company in these events will be invoiced to the client without any service charge or commission.

