



BOOKING TERMS & CANCELLATION POLICY

Deposit & Payment Policy

Deposit of 30% of the total price of a tour is required upon confirmation of booking or contract signing day.

Full Payment is required 45 days before departure for all services via money transfer or credit card with all bank transfer charges/ fees to be paid by the client.

Cancellation Policy

Cancellations will be charged as follow:

- 45 days before departure: No cancellation charge after reducing admin fee.
- From 44 to 30 days before departure: 50% cancellation charge for full package
- Within 29 days prior to departure: 70% cancellation charge for full package
- Within 07 days prior to departure: 100% cancellation charge for full package

NO – SHOW OR UNUSED SERVICES

+ No refund will be given for any unused service after the trip has commenced.

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Liability

Mr. Biker Saigon is not responsible for any loss, injury or damage sustained by passengers. Additional expenses incurred due to delays, accidents, natural disaster, political actions and unrest must be borne by the passengers. Passengers are required to have full travel insurance. Airline schedules and local conditions may affect accommodation and itineraries. Should this occur, Mr. Biker Saigon will endeavor to substitute a suitable arrangement of similar value. Participation on any tours implies full agreement to the above conditions by all parties involved.

Passport and Entry Visa

Your passport must be valid for at least six months following your entry date to your travel destination.

It is your responsibility to ensure that you are in possession of a valid passport and visa and all travel documents are valid for travel.

Travel Insurance

Travel insurance is not included in your tour price. It is the passenger's responsibility to verify whether his/her local health insurance carrier provides coverage while traveling. Please contact your insurance carrier for details.

Mr. Biker Saigon strongly advises that you purchase a comprehensive travel insurance policy to cover all aspects of your tour: the loss of deposits through cancellation, loss of baggage and personal items, personal injury and death. A waiver must be signed if insurance is declined.