

MOJO BOOKING TERMS & CONDITIONS BOOKING & REFUND POLICY AUSTRALIA

All Mojosurf customers must reconfirm their bookings with Mojosurf office 48 hours prior to start date. Mojosurf reserves the right to postpone or cancel any adventure due to any disaster of either a political or natural nature. These include, but are not limited to; bushfires, floods, volcanic eruptions, earthquakes, political unrest or humongous, gigantic waves. Mojosurf will not provide a refund in any of the above circumstances or if the customer changes their mind or their personal circumstances change. Mojosurf 100% surf guarantee only applies to lessons and training and this part will be refunded if Mojosurf fall short in their instructions.

If the customer cancels a booking 31 days or more from the departure date there is a 25% cancellation fee*, within 30-0 days from departure no refund will be given.

A \$55 AUD fee is applicable for any date or package changes within 7 days of start date. This applies to all products. A fee of \$75 fee is applicable for any date or package changes within 24 hours of start date.

All products can be booked open dated although travel needs to commence within 12 months of the original booking date and

Mojosurf recommends booking at least 14 days prior to commencement, subject to availability.

Mojosurf recommends that all persons take out full comprehensive personal travel insurance (that includes surfing, evacuation and repatriation) as whilst all care is taken, Mojosurf are not responsible for injuries or medical expenses, personal accident, non-refundable tour costs, loss or damage of property/equipment whilst travelling on Mojosurf tours or undertaking a service/activity that Mojosurf, Mojosurf partners or third party operators contracted through Mojosurf, or other Mojosurf travellers recommend or include as part of our tour packages. We do not take responsibility for loss or damage of your personal property no matter how caused.

All surfing participants must be able to swim for at least 50 metres unassisted. Mojosurf itineraries are subject to change.

You must be at least 18 years old or over to stay at any of our surf camps. All group surf lessons you must be at least 16 years old, if under 16 you must book a private lesson.

For more information please contact info@mojosurf.com.

All Mojosurf Australia prices are in AUD. All bookings must be paid in full at least 14 days prior to start date.

*of the total package amount

BALI & BEYOND

All Mojosurf customers must reconfirm their bookings with Mojosurf office 48 hours prior to start date. Mojosurf reserves the right to postpone or cancel any adventure due to any disaster of either a political or natural nature. These include, but are not limited to; bushfires, floods, volcanic eruptions, earthquakes, political unrest or humongous, gigantic waves. Mojosurf will not provide a refund in any of the above circumstances or if the customer changes their mind or their personal circumstances change. Mojosurf 100% surf guarantee only applies to lessons and training and this part will be refunded if Mojosurf fall short in their instructions.

If the customer cancels a booking 31 days or more from the departure date there is a 25% cancellation fee*, within 30-0 days from departure no refund will be given. A \$60 USD fee is applicable for any changes within 7 days of the start date. A fee of

\$80 fee is applicable for any date or package changes within 24 hours of start date.

All products can be booked open dated although travel needs to commence within 12 months of the original booking date and Mojosurf recommends booking at least 14 days prior to commencement, subject to availability.

For all Indonesian tour packages Mojosurf requires that all persons take out full comprehensive personal travel insurance (that includes surfing, evacuation and repatriation) as whilst all care is taken, Mojosurf are not responsible for injuries or medical expenses, personal accident, non-refundable tour costs, loss or damage of property/equipment whilst traveling on Mojosurf tours or undertaking a service/activity that Mojosurf, Mojosurf partners or third party operators contracted through Mojosurf, or other Mojosurf travellers recommend or include as part of our tour packages. We do not take responsibility for loss or damage of your personal property no matter how caused. All surfing participants must be able to swim for at least 50 metres unassisted. Mojosurf itineraries are subject to change. You must be at least 18 years old or over to join most trips, some locations allow bookings for 18 years and under but parental/guardian consent is required. For more information please contact info@mojosurf.com.

All Mojosurf Bali & Beyond prices are in USD. All bookings must be paid in full at least 14 days prior to start date.

*of the total package amount

PORTUGAL

All Mojosurf customers must reconfirm their bookings with Mojosurf office 48 hours prior to start date. Mojosurf reserves the right to postpone or cancel any adventure due to any disaster of either a political or natural nature. These include, but are not limited to; bushfires, floods, volcanic eruptions, earthquakes, political unrest or humongous, gigantic waves. Mojosurf will not provide a refund in any of the above circumstances or if the customer changes their mind or their personal circumstances change. Mojosurf 100% surf guarantee only applies to lessons and training and this part will be refunded if Mojosurf fall short in their instructions.

If the customer cancels a booking 31 days or more from the departure date there is a 25% cancellation fee*, within 30-0 days from departure no refund will be given. A \$34 EURO fee is applicable for any changes within 7 days of the start date. A fee of \$80 fee is applicable for any date or package changes within 24 hours of start date.

All products can be booked open dated although travel needs to commence within 12 months of the original booking date and Mojосurf recommends booking at least 14 days prior to commencement, subject to availability.

For all Indonesian tour packages Mojосurf requires that all persons take out full comprehensive personal travel insurance (that includes surfing, evacuation and repatriation) as whilst all care is taken, Mojосurf are not responsible for injuries or medical expenses, personal accident, non-refundable tour costs, loss or damage of property/equipment whilst traveling on Mojосurf tours or undertaking a service/activity that Mojосurf, Mojосurf partners or third party operators contracted through Mojосurf, or other Mojосurf travellers recommend or include as part of our tour packages. We do not take responsibility for loss or damage of your personal property no matter how caused. All surfing participants must be able to swim for at least 50 metres unassisted. Mojосurf itineraries are subject to change. You must be at least 18 years old or over to join most trips, some locations allow bookings for 18 years and under but parental/guardian consent is required. For more information please contact info@mojosurf.com.

All Mojосurf Portugal prices are in EURO. All bookings must be paid in full at least 14 days prior to start date.

*of the total package amount