

These are the terms and conditions of any contact between Kilisa Tours & Safaris (the services providers) and you (all persons traveling with us, named on a booking). They are very important, so please take time to read them. Confirmation of travel with Kilisa Tours & Safaris implicates that you have read, fully understood and agreed to the terms and conditions described below.

If you have any questions or doubts, please contact us.

1. BOOKING AND PAYMENT

1- All services are subject to availability and are not guaranteed until confirmed.

2- For the booking we request you to deposit 20% of the total value for each person through BANK WIRETRANSFER or Our online payment The deposit you pay is for holding your trip and Hotel reservation

This payment can be done through: -

--Online payment link <https://payments.pesapal.com/kilisatours>

OR

BANK DETAILS FOR THE WIRE TRANSFER

PS: **not require transfer charge**

Bank Account number : 3390152997

Account name: KILISA TOURS & SAFARIS

Swift code : KCBLTZTZ

Bank name: KCB Bank-Moshi, Kilimanjaro-Tanzania

Office address: Kengeleudongo street, P.O.Box 6810,Moshi-Kilimanjaro-Tanzania

3- The remaining amount can be paid upon arrival in US\$ cash (Bills should not be older than 2006) or via credit card. Paying by credit card with additional cost of 6% Bank fees

PAYMENT TERMS FOR CANCELLATION:

45 days before the trip, a 100% refund

30 days before the trip, a 75% refund

20 days before the trip, a 50% refund

10 days before the trip, a 25% refund

Last-minute cancellation, NO REFUND

Transfer to the next trip any time allowed with no extra cost

NOTE:- IN CASE OF ANY REFUND, THE BANK CHARGES WILL BE ON YOUR SIDE.

ALSO IN CASE OF CANCELATION DUE TO ANYREASON THEN YOU ARE ELIGIBLE TO POSTPONE AND RESCHEDULE YOUR TRIP WITH US AT ANY TIME OF YOUR CONVENIENCE WITH NO EXTRA COST WITH IN 24 MONTHS.

2. PRICES

1. All prices are quoted and paid in US Dollars unless otherwise stated.

2. Prices quoted by Kilisa Tours are subject to change without notice and are not guaranteed until the time of booking confirmation.

3. Prices quoted are as per itinerary and per person and unless stated otherwise, include the following: Overnight accommodation as specified, national park and game reserve, entrance fees, overland transportation, domestic air transportation where indicated, drivers and guides fees (not tips), three meals per day as specified, unlimited mineral water during safari/climb (not at the lodges/camps), coffee/tea twice a day during safari, unlimited game drives.

4. Prices quoted do not include the following: Personal expenses, personal insurance, laundry, meals other than as stated, drinks, passport and visa fees, tips and gratuities, international flights.

5. Meals are provided three times per day; breakfast, lunch and dinner, often including a packed lunch or picnic for one of these.

6. Accommodation varies depending on location and price plan. Camping, tented camps, bandas, guest houses, tented accommodation and hotels are regarded as suitable accommodation.

7. Kilisa Tours reserves the right to substitute accommodation for those indicated in itineraries, when the tour is not yet confirmed.

8. Should a client wish to upgrade the standard of accommodation once the tour has been confirmed, a supplement is necessary. Upgrades are subject to availability.