

IMSwell Surf Camp – Terms & Conditions

These Terms & Conditions are intended for use with IMSwell Surf Camp offers listed through Decathlon Travel and are aligned with the booking and cancellation framework agreed with Decathlon Travel.

1. Booking & Payment

A booking is confirmed according to the booking and confirmation process applicable through Decathlon Travel. The price displayed for the selected IMSwell Surf Camp product includes the services specified in the product description and is the applicable booking price.

2. Cancellation

Cancellations made more than 30 days before the scheduled check-in date are eligible for a full refund, in accordance with the Decathlon Travel booking conditions. For cancellations made less than 30 days before check-in, the cancellation conditions applicable to the selected IMSwell Surf Camp product apply.

3. Changes & Rescheduling

Requests to change booking dates or services are subject to availability and the conditions applicable to the booking. Where rescheduling is permitted, the new dates and services remain subject to availability.

4. Surf Activities & Safety

Surf lessons, surf sessions and other outdoor activities depend on weather, ocean, and safety conditions. IMSwell Surf Camp may modify, postpone or cancel an activity when necessary for safety or operational reasons. Guests must follow the instructions of instructors and IMSwell staff.

5. Guest Responsibilities

Guests are expected to respect the accommodation, equipment, staff and other guests and to follow the reasonable instructions of the IMSwell Surf Camp team. Guests may be responsible for damage caused by misuse, negligence or failure to follow instructions.

6. Equipment

Any surfboards, wetsuits or other equipment provided or rented during the stay must be used responsibly and returned in the condition in which they were provided, subject to normal wear and tear. Damage caused by misuse or negligence may be charged to the guest.

7. Personal Belongings

Guests are responsible for their personal belongings. IMSwell Surf Camp is not responsible for loss, theft or damage to personal belongings unless otherwise required by applicable law.

8. Travel & Medical Insurance

Guests are strongly advised to have appropriate travel, medical and activity insurance covering their stay in Morocco and the activities they undertake.

9. Customer Information & Support

Guests may contact IMSwell Surf Camp for information relating to their stay, accommodation and activities. We aim to respond to customer requests as promptly as possible and in accordance with the applicable Decathlon Travel requirements.

10. Acceptance

By making a booking with IMSwell Surf Camp, the guest acknowledges and accepts these Terms & Conditions together with the applicable Decathlon Travel booking conditions and the specific conditions of the selected product.