

Cancellation terms 2026

Cancellation policy for individuals

The individual bookings can be cancelled as follows:

- Handling fee 50 euros/reservation if the cancellation is made 16 – 30 days before arrival.
- Cancellation fee 50 % if the cancellation has made 9 - 15 days before arrival.
- Cancellation fee 75 % if the cancellation has made 0 - 8 days before the arrival or not at all.

Group conditions 3.1. – 12.7.2026 & 26.7. – 21.12.2026

Group definition

- minimum of 15 persons
- accommodation of the whole group will be charged by one invoice
- deadline 1 month, final rooming list 14 days before arrival

Deposit

- deposit 100% has to pay 14 days after confirmation

Cancellation policy

- cancellation fee 50% if cancellation is made 20-30 days before arrival
- cancellation fee 75% if cancellation is made 10-19 days before arrival
- cancellation fee 100% if cancellation is made 9 days before arrival or not at all

Group conditions 13.-27.7.2026:

- Chamber music festival reservations must be confirmed with final rooming list by 31st of May.
- deposit 100% has to pay 14 days after confirmation and rooming list.

Cancellation policy

- cancellation fee 50% if cancellation is made 30 days or earlier before arrival
- cancellation fee 75% if cancellation is made 15-29 days before arrival
- cancellation fee 100% if cancellation is made 14 days before arrival or not at all

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