



Payment, Cancellation and Return Policies

- Payment must be made in full 30 days before the date of arrival;
- **Reservations of accommodation are non-refundable if canceled less than 30 days before the arrival date.** In the case of groups and high seasons, there may be changes on the respective hotel cancelation policies, which will be presented at the time of booking/request.
- Extras will be paid locally upon check-out;
- Diving activities may be canceled by Haliotis for reasons of force majeure such as weather or other natural events;
- In the case of groups, the number of places reserved is final if there is no change at least 72 hours in advance, and in the event of withdrawal the group/school is obliged to pay for the places reserved;
- Cancellation 30 or more days before the trip: No fees apply;
- For all activities carried out directly by the Haliotis Dive Center:
 - More than 7 days - 20% of the total amount of the booking will be charged and a voucher will be issued for the remaining amount;
 - Less than 7 days - 30% of the total amount of the reservation will be charged and a voucher will be issued for the remaining amount;
 - Less than 72 hours - The total amount of the reservation will be withheld;
 - No-show: No refund or credit will be given;
- After a dive activity has taken place, a partial or total refund will only be made if Haliotis is responsible (personal reasons such as cold, seasickness or tiredness, are not valid reasons);