

Terms & Conditions – Goodiving Tenerife

1. Acceptance of Terms

By booking any activity, course, or service with **Goodiving Tenerife**, the client acknowledges that they have read, understood, and fully agree to these Terms & Conditions. Participation is subject to compliance with all safety rules and instructions given by Goodiving staff.

2. Diving Certification & Experience Requirements

Participants must provide valid proof of diving certification where required (e.g., PADI, SSI, or equivalent). Minimum experience levels may apply depending on the chosen dive site or activity. Goodiving Tenerife reserves the right to refuse participation if the client does not meet the required safety standards.

3. Medical Fitness

All participants must be in good physical and mental health. Divers are required to complete a medical questionnaire prior to participation.

If any condition listed in the form applies, or if the participant is unsure about their fitness to dive, a medical clearance from a licensed physician is mandatory.

Pregnancy, respiratory conditions, heart disease, neurological disorders, or any condition affecting consciousness or mobility may prevent participation.

4. Safety Rules

All participants must strictly follow the instructions of the dive instructor or guide at all times. Failure to comply may result in immediate termination of the activity without refund.

Goodiving Tenerife reserves the right to cancel or modify any dive if safety conditions are not met, including but not limited to weather, sea conditions, or participant behavior.

5. Equipment

All rental equipment provided by Goodiving Tenerife must be handled with care and returned in the same condition. Clients are responsible for any damage caused by negligence or misuse.

6. Booking & Payment

A booking is confirmed only upon receipt of full or partial payment as specified at the time of reservation. Prices are subject to change without prior notice, but confirmed bookings will not be

affected.

7. Cancellation Policy

- Cancellations made more than 48 hours before the activity: full refund or rescheduling option.
- Cancellations made less than 48 hours before the activity: no refund.
- No-shows: 100% charge applies.

Goodiving Tenerife reserves the right to cancel activities due to force majeure, unsafe conditions, or insufficient participants, in which case a full refund or reschedule will be offered.

8. Liability Waiver

Diving and water activities involve inherent risks. By participating, clients acknowledge and accept these risks.

Goodiving Tenerife, its instructors, staff, and partners shall not be held liable for any injury, loss, damage, or accident occurring during or after activities, except in cases of proven gross negligence.

Participants are responsible for having valid personal insurance covering diving activities.

9. Weather & Environmental Conditions

Diving activities are dependent on sea and weather conditions. Goodiving Tenerife reserves the right to modify dive sites, schedules, or cancel activities if conditions are deemed unsafe.

10. Personal Belongings

Goodiving Tenerife is not responsible for loss, theft, or damage to personal belongings during activities.

11. Media & Photography

Unless otherwise agreed, Goodiving Tenerife may use photos or videos taken during activities for promotional purposes. Clients may request exclusion in writing prior to participation.

12. Governing Law

These Terms & Conditions are governed by Spanish law. Any disputes shall be subject to the jurisdiction of the courts of Santa Cruz de Tenerife, Spain.