

Dear Guest,

Below are the Terms and Conditions governing your stay at our property. By confirming your reservation, you acknowledge that you have read and accepted the following:

Reservation and Payment

All reservations are subject to availability. A valid payment method is required to guarantee the reservation. The property reserves the right to pre-authorize or charge the amount according to the selected rate.

Check-in and Check-out

Check-in is available from 4:00 PM to 10:00 PM. Check-out must be completed by 11:00 AM on the day of departure. Upon arrival, guests are required to present a valid ID or passport, in accordance with Spanish law. Any arrivals outside these hours must be arranged in advance and may incur an additional fee.

Cancellation Policy

Cancellation is free of charge up to 15 days before the arrival date. For cancellations made within 15 days of arrival, 50% of the total booking amount will be charged. In the event of a no-show, the full booking amount will be charged.

Property Rules

Guests agree to respect other guests, staff, and shared spaces. Quiet hours must be observed. The property reserves the right to terminate a guest's stay without a refund in the event of serious or inappropriate behavior.

Liability

Guests are responsible for any damage caused to the property. The hostel is not responsible for the loss, theft, or damage of personal belongings, except in cases of proven negligence on the part of the property.

Use of Facilities

Common areas and facilities must be used responsibly. The property may restrict access to certain areas for organizational or safety reasons.

Pets Allowed

Pets are allowed only with prior approval from the property and may be subject to additional charges. The owner is fully responsible for the pet's behavior and for any damage caused. Pets must not disturb other guests and must remain under control at all times. The property reserves the right to request the removal of a pet in the event of behavioral or hygiene-related issues.

Force Majeure

The property shall not be held responsible for failure to fulfill its obligations due to force majeure events or circumstances beyond its reasonable control.

Applicable Law

These Terms and Conditions are governed by Spanish law. Any disputes shall be subject to the jurisdiction established under the applicable laws and regulations in Spain.

For any questions or clarification, please contact us before your arrival.

Kind regards,
El Gato Gordo Ridershouse SL