

## Terms & Conditions

### 1. Advance Booking and Payment

If you are willing to participate in adventure activities: Trekking, Peak Climbing, and Rafting with Freedom Adventures, you must confirm your booking by depositing 30% of the total trip cost at the time of booking, and the remaining amount shall be deposited 45 days before the trip starting date.

### 2. Cancellation

- 2. (a) Cancellation before 45 days: Full booking amount shall be refunded.
- 2. (b) Cancellation before 30 days: 50% of the total trip cost shall be charged as the cancellation fee, and the remaining amount shall be refunded.
- 2. (c) Cancellation fewer than 30 days: No amount shall be refunded.
- 2. (d) No refunds will be provided to customers who begin their trip but are unable to continue for any reason. Furthermore, no refunds will be available for any unused services or portions of the trip due to unforeseen circumstances.

### 3. Preparation

You confirm that you have read and understood the difficulties and risks involved in trekking in Nepal, especially in the high-altitude regions, i.e. above 2750 m. You declare that you are physically fit and capable of doing this adventure with us. You confirm that you have read the kit list required for this trek, and will bring all the listed items for this adventure. You agree to share the required personal information (Name, Passport details, mobile no, email address, gender, dietary restrictions, emergency contact details, etc.) through the provided customer information form at the earliest opportunity possible after booking the trip with us. Also, you allow us to share your personal information with our guides/suppliers to make the arrangements for you and run the trip smoothly.

### 4. Age Requirements

I confirm that I am above 16 years and legally eligible in my country to participate in these types of adventure trips abroad, and have been permitted by my family as well.

### 5. Legal Compliance:

The client/s agrees to comply with all legislation, visas, immigration, customs and foreign exchange regulations; should there be any contravention by the client/s of the laws of Nepal, Freedom Adventures shall have the right to require the clients/s to leave the tour without recourse to a refund.

## 6. Insurance

Trekking and peak climbing in the high-altitude regions of the Nepal Himalayas involve significant risks. Therefore, we strongly recommend that our customers purchase a travel insurance package in their own country, as foreign nationals are not permitted to purchase insurance in Nepal under the Government of Nepal's regulations. This insurance must cover medical expenses and helicopter evacuation. Altitude Sickness (AMS, HAPE, HACE), hypothermia, frostbite, landslides, and avalanches are common in these regions, and we want our clients to be protected against any risks that might result in trip cancellations, accidents, injuries, and the need for helicopter evacuation.

***Please note** that Freedom Adventures will assist customers by contacting their insurance providers, supporting helicopter evacuation, completing necessary documentation, and facilitating communication if a rescue is required. Additionally, we will arrange a helicopter evacuation if we determine that a customer's life is at risk and their insurance provider is delaying services due to procedural reasons, using our connections to ensure client safety as our top priority. However, Freedom Adventures will not bear any costs or provide compensation if the customer's insurance provider does not cover any portion or all aspects of the trip.*

## 7. Domestic Flight Cancellation

Mountain weather is highly unpredictable, which can affect the regular flight schedule included in the itinerary and may even result in flight cancellations. In such cases, Freedom Adventures is responsible for arranging accommodations (as included in the itinerary) for our customers and rescheduling the flight for the next day. However, if the entire group wishes to use helicopter services (at an additional cost), Freedom Adventures will make every effort to arrange for a helicopter, subject to availability. Payment shall be made after returning to Kathmandu if the helicopter services are used.

## 8. Change in Itinerary

Occasionally, due to unfavorable circumstances such as landslides, avalanches, roadblocks, bad weather, heavy snowfall or flight cancellations, we may need to alter our itinerary. Initially, we will discuss the situation with our customers and select the best alternative route for implementation. The total number of days for the entire trip will remain unchanged. However, the rest days or certain sections of the itinerary may be adjusted to compensate for any lost time. Additionally, if we are unable to complete the trip due to unforeseen conditions, Clause No. 2 will apply.

## 9. Media Rights

Freedom Adventure reserves the right to use the group photos and videos taken by the Freedom Adventure crew during the trip for promotional purposes.

## 11. Acceptance of Terms and Conditions

Booking a trip with Freedom Adventures signifies your acceptance of these terms and conditions.