

Terms and Conditions (T&C)

1. Booking and Payment

All reservations must be confirmed with a deposit or full payment, depending on the selected package. The remaining balance, if applicable, must be paid upon arrival or prior to the start of the experience.

2. Cancellation Policy

- Cancellations made more than 14 days before arrival: full refund minus administrative fees.
- Cancellations made between 7 and 14 days: 50% refund.
- Cancellations made less than 7 days before arrival or no-show: no refund.
In case of force majeure (e.g., travel restrictions), changes or vouchers may be offered.

3. Modifications

Changes to bookings are subject to availability and must be requested in advance. We will do our best to accommodate modifications but cannot guarantee them.

4. Accommodation Rules

Guests must respect hostel rules, other guests, and staff. Any damage caused to property must be paid for by the guest responsible.

5. Surf and Diving Activities

All activities are subject to weather and ocean conditions. For safety reasons, sessions may be rescheduled or replaced with alternative activities.

Participants must:

- Follow instructor guidance at all times
- Inform staff of any medical conditions
- Have an adequate physical condition for the activities

6. Liability Waiver

By booking, guests acknowledge the inherent risks associated with surf and diving activities and agree to participate at their own risk.

7. Equipment Use

All equipment provided must be used responsibly. Any loss or damage due to negligence may result in additional charges.

8. Check-in / Check-out

Check-in and check-out times must be respected unless otherwise agreed.

9. Code of Conduct

We promote a friendly and inclusive environment. Disruptive behavior, excessive noise, or illegal activities will not be tolerated and may result in immediate termination of the stay without refund.