



## Terms and Conditions

### **1. General Information**

These Terms and Conditions govern the agreement between **Diving in Elba**, hereinafter referred to as the "Service Provider," and the client, hereinafter referred to as the "Client." By confirming a booking or purchasing a service, the Client agrees to be bound by these Terms and Conditions.

### **2. Services**

The Service Provider agrees to deliver the services as described and agreed upon at the time of booking. Any additional services requested by the Client may be subject to additional fees and must be confirmed in writing.

### **3. Booking Confirmation**

A booking is considered confirmed only after written confirmation from the Service Provider and, where applicable, receipt of the required deposit or full payment.

### **4. Payments**

All prices are expressed in **EURO** and are exclusive of taxes unless otherwise stated. Payment terms will be communicated at the time of booking. Failure to comply with payment deadlines may result in cancellation of the service.

### **5. Cancellation Policy**

Cancellations must be communicated in writing (via email or other agreed communication channels). The following cancellation fees apply:

- **Cancellations made between 30 and 7 days before the scheduled service date:**  
A penalty of **50% of the total agreed service price** will be charged.
- **Cancellations made less than 7 days before the scheduled service date:**  
A penalty of **100% of the total agreed service price** will be charged.

No refunds will be issued for cancellations made less than 7 days prior to the service date.

### **6. No-Show**

In the event of a no-show (failure to attend or use the service without prior written cancellation), the Client will be charged **100% of the total service price**.

**7. Modifications**

Any request to modify the booking (date, time, scope of service) must be submitted in writing and is subject to availability and approval by the Service Provider. Approved modifications may result in price adjustments.

**8. Force Majeure**

The Service Provider shall not be held liable for failure or delay in the performance of its obligations due to events beyond its reasonable control, including but not limited to natural disasters, government restrictions, strikes, or other force majeure events.

**9. Limitation of Liability**

To the maximum extent permitted by law, the Service Provider shall not be liable for any indirect, incidental, or consequential damages arising from the use of its services.

**10. Governing Law**

These Terms and Conditions shall be governed by and construed in accordance with the laws of Italy.

**11. Acceptance of Terms**

By confirming a booking or using the services of the Service Provider, the Client acknowledges that they have read, understood, and accepted these Terms and Conditions.

We look forward to hearing from you soon.

Best regards.

**Diving in Elba**

Riccardo Buralli

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