

Company policies

Accommodation policies

- Check-In is after 15:00 and Check-Out is until 12:00 (if you stay after 12:00 you will be charged an extra day).
- Beside the hours mentioned above, Check-In is possible at any time if the client provides the date and hour of the arrival.
- It will be asked a 10 EUR deposit for key, which will be returned to you in the end of your stay.

Surf Lessons policies

- For clients who only book surf lessons, the time of the surf lesson must always be in advance according to the tides and sea conditions
- Respect the schedules of the classes. The surf school does not provide any exceptions to the regular surf class schedule.
- If you book more than one day of surf classes you are expected to have classes the next day on each day from the initial start date. After starting classes if you decide not to have a class the next day, you must inform us at the school or to the WhatsApp +351 926189894, 24 hours in advance.
- If you are expected for surf classes and you do not show up, the surf school will make no refund.
- The surf lessons are personal and cannot be transmitted to other persons.
- Students are strictly required to follow the instructions of their teacher. Always keep the safety rules. In the case of injury inform your teacher without any delay.
- If Students negligently or deliberately lose, steal or cause damage or irreparable damage to the equipment provided by us during lessons they shall replace/repair the lost or damaged board or wetsuit with another of the same value.
- Group classes will have a minimum of 2 people.
- All Surf lessons cancelled due to no surf conditions will be postponed to a later date.
- Photographs are always taken except for the existence of technical failure of the equipment or adverse weather conditions.
- Photo analysis will occur on the hour after the surf session if there's at least 5 persons assisting.
- During lessons, instructors may collect audio-visual content for the sole purpose of promoting our company on all its websites and sales channels or through our partners' own means of communication. Students (or their legal guardians) consent to this right of the company when booking and paying for the lessons.

Tip's

- *Be on time for the surf classes.
- *The surf equipment is only included for the surf classes. You must rent it if you want to use it after the classes.
- * Take a bathing suit to the beach to wear under the suit and also take sunscreen.
- *You are responsible for your surf equipment. It should always be cleaned.
- *Wash your wetsuit in the showers at the beach.
- *Do not enter the hotel or guesthouse with your wetsuit on.

Cancellation policies

After the booking we will not accept any cancellation