

General Terms and Conditions of Sale (B2C)

These General Terms and Conditions of Sale apply to all recreational diving activities, courses, and experiences sold to consumers by Barbarian Diving Tenerife, including those sold through third-party platforms such as Decathlon Travel.

1. Company Information

Company name: Barbarian Diving Tenerife
Tax ID (CIF): B55439111
Telephone: +34 623 365 474
Email: barbariandiving@gmail.com
Website: www.barbariandiving.com

Barbarian Diving Tenerife is a recreational dive center based in Los Cristianos, Tenerife, Spain. All services are delivered in accordance with Spanish law and internationally recognized recreational diving standards.

2. Services Provided

Services include, but are not limited to: Try Scuba Diving experiences, guided recreational dives, shore and boat dives, and certified scuba diving courses. All activities are supervised by qualified professionals and may be adapted or cancelled for safety reasons.

3. Booking and Payment

Bookings are confirmed upon receipt of payment according to the conditions of the booking platform used. Prices include the services described in the booking confirmation. Optional extras are not included unless explicitly stated.

4. Participant Requirements

Participants must meet the minimum age, medical, and certification requirements applicable to the booked activity. All participants must complete mandatory medical questionnaires and liability forms prior to participation. The dive center reserves the right to refuse participation for safety or medical reasons.

5. Safety Standards

All activities are conducted following internationally accepted recreational diving standards. Safety briefings are mandatory and participants must follow all instructions provided by dive professionals.

6. Cancellation and Refund Policy

Cancellations made more than 48 hours before the scheduled activity may be eligible for a refund. Cancellations within 48 hours, no-shows, or cancellations due to medical unfitness may not be refundable. In the event of cancellation by the dive center due to weather or safety conditions, an alternative date or a refund will be offered.

7. Liability

Scuba diving involves inherent risks. By booking and participating, customers acknowledge and accept these risks. Barbarian Diving Tenerife shall not be held liable for incidents arising from non-compliance with instructions, undeclared medical conditions, or circumstances beyond reasonable control.

8. Insurance

Barbarian Diving Tenerife holds professional civil liability insurance in accordance with Spanish law. Participants are strongly advised to have valid personal diving and travel insurance.

9. Personal Data Protection

Personal data is processed in compliance with applicable data protection regulations. Data is used exclusively for booking management, safety procedures, and legal compliance.

10. Governing Law and Jurisdiction

These Terms and Conditions are governed by Spanish law. Any dispute shall be submitted to the competent courts in Spain.